



REPORT

Audit report: Fit Education Pty Ltd

RTO number:	32155
CRICOS number:	N/A
Date/s of audit:	14 to 26 August 2019
Date report created:	30 August 2019

Organisation details

Organisation's legal name:	Fit Education Pty Ltd
Trading name/s:	Fit Education
RTO number:	32155
CRICOS number:	N/A

Audit team

Lead auditor:	Christine Williams
Assistant/s:	N/A

Audit details

Application number/s:	INTCRI0000803
Audit number/s:	AUDREC0009746
Audit reason/s:	Application - Initial
Address of site/s visited:	55 Queenscroft St CHELMER QLD 4068 Australia
Site audit date/s:	26/08/2019
Organisation's contact for audit:	Christopher Weier Managing Director/CEO chris@fiteducation.edu.au 1300348338
Validation method	Site

Original finding at time of audit

Audit finding: Minor non-compliance
Report completed by: Christine Williams

Practice	Standards for RTOs	National Code	Finding
Marketing/Recruitment Practices	4.1	1.1, 1.2, 1.3, 1.4	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	2.2, 2.1, 3.1, 3.3, 8.5, 3.4	Compliant
Support and Progression	1.7	6.1, 6.2, 6.3, 6.4, 6.5, 6.6, 6.9, 8.1, 8.3, 8.4, 8.9, 8.6, 8.7	Compliant
Training and Assessment	1.1, 1.2, 1.3, 1.5, 1.6, 1.8, 1.13, 1.14, 1.15, 1.16, 1.17, 1.18, 1.20	11.1, 11.2, 8.18, 8.19, 8.20, 8.21	Compliant

Completion	3.2		Compliant
Regulatory Compliance / Governance	2.3, 2.4, 8.2*, 7.1, 7.2, 7.5, 8.1	4.1, 4.2, 4.3	Not compliant

*Indicates a non-compliant clause

Background

Summary of organisation and management structure:

- Fit Education Pty Ltd gained its initial registration as an RTO on 29 April 2010 and is a Queensland Government Preferred Supplier of User Choice and VET in Schools. In 2017 the organisation gained VET Student Loan (VSL) Provider status for commencement in 2018. Staff and student education and training activities are supported by Wisenet, Cloud Assess, Xero and Hubspot.
- Mr Chris Weier is the CEO and sole Director of Fit Education Pty Ltd and is supported by trainers, administration and external expertise engaged as required. In the first instance the CEO will be the contact for students and Support Officer (the application is only for 28 students).

Suburb and state of all delivery locations:

- Eight Mile Plains, Chelmer, Yeronga; Queensland

Third party usage:

- The organisation does not intend entering into any third party arrangements for the purpose of delivery of training and assessment. It does intend entering into arrangements with recruitment agents in the future.

Core clients/target groups:

- The organisation initially intends delivery to overseas students currently based in Australia on an approved visa, and eligible for application for a Student Visa subclass 500. As enrolments increase, the organisation intends to develop off-shore inbound delivery to students from tier 1 and 2 countries. Interest shown indicates that the likely countries will be Malaysia, South Korea, Thailand. The organisation does not intend enrolling students under the age of 18.

Training Revenue (Funded or fee for service):

- Fees will be collected in advance. Fee for service. The RTO currently collects funded fees through VET in Schools and Vet Student Loans.

Intended enrolments for first 12 months (total):

- 28.

Auditor Note:

- On 16 August 2019 the RTO submitted a *Update to minor registration details* notification to remove SIS30115 Certificate III in Sport and Recreation from its VET scope of registration. This qualification was also removed from the proposed CRICOS scope of registration and was not included in the audit.

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided directly by Fit Education Pty Ltd to ASQA
- Existing information and records held by ASQA concerning Fit Education Pty Ltd

- Information provided to ASQA's auditors by email and during the audit validation meeting
- Other publicly available information - including but not limited to, information published on the organisation's and third party websites.

Audit Sample

Training Products	Mode/s of delivery/assessment*	Current enrolments
<i>SIS30315 Certificate III in Fitness</i>	Face to face/workplace	790
<i>SIS40215 Certificate IV in Fitness</i>	Face to face/workplace	235
<i>SIS50612 Diploma of Sport Development</i>	Face to face/workplace	51

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Linda Cioni	RTO Manager/Admin Manager	n/a
Chris Weier	CEO/Trainer and assessor	SIS30315, SIS40215, SIS50612

About this Report

This report details findings against the *Standards for Registered Training Organisations (RTOs) 2015* (Standards for RTOs), *National Code of Practice for Providers of Education and Training to Overseas Students 2018* (National Code) and the *Education Services for Overseas Students Act* (ESOS Act). If non-compliance has been identified, this report describes evidence of the non-compliance.

Areas of non-compliance

Regulatory Compliance / Governance

Third Parties (including education agents)

Standards for RTOs Clause 8.2

*Original Finding: **Not compliant***

The RTO ensures that any third party delivering services on its behalf is required under written agreement to cooperate with the VET Regulator:

- a) by providing accurate and factual responses to information requests from the VET Regulator relevant to the delivery of services; and
- b) in the conduct of audits and the monitoring of its operations.

- Review of the organisation's written agreement for proposed services delivered on its behalf found that it does not contain conditions which ensure that the third party meets all relevant obligations in the delivery of these services. For example, but not limited to:
 - The RTO ensures that any third party delivering services on its behalf is required under written agreement to cooperate with the VET Regulator:
 - by providing accurate and factual responses to information requests from the VET Regulator relevant to the delivery of services; and
 - in the conduct of audits and the monitoring of its operations.